Table 59a

Expected percentage return on IT-based innovation investment this year for innovators, by selected company characteristics: 2001

(Frequency)

| Characteristic                    | Total  | Expected return |            |            |            |             |                             |
|-----------------------------------|--------|-----------------|------------|------------|------------|-------------|-----------------------------|
|                                   |        |                 | Less than  | 10 to      | More than  | Nonresponse | Not applicable <sup>1</sup> |
|                                   |        | None            | 10 percent | 25 percent | 25 percent |             |                             |
| Innovators <sup>2</sup>           | 34,400 | 900             | 4,800      | 5,900      | 3,000      | 2,400       | 17,500                      |
| IT                                | 7,000  | 200             | 600        | 1,200      | 1,000      | 600         | 3,400                       |
| Manufacturing                     | 1,500  | S               | 200        | 300        | S          | S           | 700                         |
| Communication                     | 1,200  | S               | S          | 100        | 200        | 100         | 600                         |
| Computer related services         | 4,300  | S               | S          | 800        | 700        | S           | 2,100                       |
| Non-IT                            | 27,400 | S               | 4,200      | 4,700      | 2,000      | 1,800       | 14,100                      |
| Manufacturing                     | 15,300 | S               | S          | S          | S          | S           | 7,600                       |
| Transportation & public utilities | 3,700  | S               | S          | S          | S          | S           | 2,000                       |
| Finance, insurance & real estate  | 6,900  | S               | S          | 1,400      | S          | S           | 3,800                       |
| Engineering & AAB services        | 1,500  | S               | 200        | 300        | S          | S           | 700                         |
| By revenue size                   |        |                 |            |            |            |             |                             |
| \$2.5M to \$4.9M                  | 11,400 | S               | 1,400      | 2,000      | 900        | 700         | 5,800                       |
| \$5M to \$9.9M                    | 8,100  | S               | 1,400      | 1,100      | 600        | 600         | 4,400                       |
| \$10M to \$24.9M                  | 7,700  | S               | 1,300      | 1,400      | 700        | 400         | 3,700                       |
| \$25M to \$50M                    | 3,500  | S               | S          | S          | S          | S           | 1,400                       |
| Above \$50M                       | 3,700  | S               | S          | S          | S          | S           | 2,100                       |

<sup>1</sup> Not applicable represents those respondents who were asked to report their company's expected return on IT-based innovation investment over the next three years rather than for the current year.

KEY: IT=information technology; AAB=accounting, auditing, bookkeeping; S=suppressed for reasons of reliability due to receiving less than 20 responses

**NOTES:** Two versions of question 20 were administered to test different lengths of time for companies to report expected returns on IT-based innovation investment. Approximately half of the respondents were administered each version. Responses are to question 20, version 1: "Considering your company's investment in IT-based innovation in the past 12 months, approximately what percentage return do you expect to realize this year?" This question was only asked of innovators. Total nonresponse consists of item nonresponse and don't know responses.

IT is defined as the hardware and software that support the production or use of computer-based information systems, the infrastructure necessary to access such information systems, or data processing services. Companies are classified as IT or Non-IT based on their 4-digit SIC number. IT Manufacturing includes companies with SICs of 3571-3579, 3651, 3661-3679, 3895, 3823-3826. IT Communication includes companies with SICs of 4812-4822, 4833, 4841-4899. IT Computer related services includes companies with SICs of 7371-7379. Non-IT Manufacturing includes companies with SICs of 5091-3694, 3699-3822, 3827-3999. Non-IT Transportation & public utilities includes companies with SICs of 4011-4231, 4412-4789, 4911-4971. Non-IT Finance, insurance & real estate includes companies with SICs of 6011-6036, 6081-6153, 6159, 6162-6799. Non-IT Engineering & AAB services includes companies with SICs of 8711, 8721.

SOURCE: National Science Foundation, 2001 Information Technology Innovation Survey.

<sup>&</sup>lt;sup>2</sup> To be classified as an innovator, the company had to indicate that it had developed a product or process in the past 12 months or believed it would develop a product or process in the next 12 months as a result of IT-based innovation. The survey was conducted during the period July 2001–April 2002.